



## **ATTENDANCE POLICY AND PROCEDURES**

Relevant roles held and by whom (correct at the time of publishing)	
Safeguarding/Attendance Link Governor(s):	CLAIRE JAMES
School Attendance Officer:	SAM POWELL(December 1 <sup>st</sup> 2023

## DOCUMENT CONTROL

<b>Author/Contact</b>	Jonathan Rush Tel: 01946 820356 Email: Rushj@changinglives.education	
<b>Document Path &amp; Filename</b>	Staff/General/Corporate/Information/Policies and Procedures/Student/Attendance Policy and Procedures	
<b>Document Reference</b>	Attendance Policy and Procedures	
<b>Version</b>	07	
<b>Status</b>	Approved	
<b>Publication Date</b>	November 2023	
<b>Related Policies</b>		
<b>Review Date</b>	Annually	
<b>Approved/Ratified by</b>	Local Governing Board	Date: 21 <sup>st</sup> November 2023
<b>Distribution:</b>  West Lakes Academy Staff  <b>Please note that the version of this document contained within the Policy Folder on Staff General is the only version that is maintained.</b>  Any printed copies should therefore be viewed as "uncontrolled" and as such, may not necessarily contain the latest updates and amendments.		

Version	Date	Comments	Author
01	March 2011	Reviewed - no amendments required	Des Bird
02	November 2013	Legislative changes to 'holiday absence' incorporated	Guy Short
03	April 2016	Reviewed and updated	Sophie McCabe
04	October 2018	Reviewed	Sophie McCabe
05	May 2021	References 97% as target Added in academy flowchart to address attendance issues References role of Attendance Officer and their remit	Melissa Relph
06	September 2022	Updated with KCSIE 2022 and also latest attendance guidance: Working together to improve school attendance September 2022	Melissa Relph
07	November 2023	Inclusion of 'Toolkit for schools': communicating with families' link. (appendix 5) From 'Working together to improve school attendance September 2023)  Inclusion of 'Example attendance letters and emails for parents and carers' (appendix 6) From 'Working together to improve school attendance September 2023)	J.Rush

		Updated with KCSIE 2023 (Minor changes: Certain terminology has been changed, such as 'children missing from education' has been replaced with 'children who are absent from education').	
--	--	---	--

## POLICY STATEMENT

### 1. DEFINITIONS

For the purpose of this Policy and procedures, the following definitions apply:

**Parent** - (from Section 576 of the Education Act 1996) includes all natural parents (whether they are married or not), any person who has parental responsibility for a child or young person, and any person who has care of a child or young person (i.e. lives with and looks after the child).

**Compulsory school age** - A child is of compulsory school age from the term commencing on or after their fifth birthday until the last Friday of June in the school year that they reach sixteen, and applies to the parents of all children all who are registered at any state provided educational setting including academies.

**Absence** - arrival at school after the register has closed or not attending school for any reason.

**Authorised absence** - An absence from school that only the Head teacher can authorise where parents have explained that their child is unable to attend school for an agreed and/or exceptional reason, for example:

- Their child is too unwell to attend, and the school has granted leave.
- Medical or dental appointments which unavoidably fall during school time, for which the school has granted leave.
- Religious or cultural observances for which the school has granted leave.
- A family emergency.

When periods of illness are regular or repeated, the school will request medical evidence before authorising absences.

**Unauthorised absence** - Any absence that is not agreed and/or where the reason given is not exceptional and which can carry the risk of prosecution under Section 44 or 444(1A) of the Education Act 1996, for example:

- Parents/carers keeping children off school unnecessarily or without reason.
- Truancy before or during the school day.
- Absences which have never been properly explained.
- Arrival at school after the register has closed.
- Shopping, looking after other children or birthdays.
- Day trips and holidays in term-time which have not been agreed.
- Leaving school for no reason during the day.

**Persistent absenteeism** - Missing 10% or more of schooling across the year for any reason. This means that persistent absence is equal to 38 sessions (19 days) absence from school in any one academic year.

### 2. INTRODUCTION

Section 7 of the [Education Act 1996 \(legislation.gov.uk\)](https://www.legislation.gov.uk) states that:

*"The parent of every child of compulsory school age shall cause him/her to receive efficient full time education suitable:-*

*(a) to age, ability, and aptitude and  
(b) to any special educational needs he/she may have,  
either by regular attendance at school or otherwise."*

This means that it is the legal responsibility of every parent to make sure their child receives that education either by *regular* attendance at a school or by education otherwise than at a school.

DfE guidance [Working together to improve school attendance](#) aimed at schools and local authorities (LA) provides clear evidence linking regular attendance at school to improvements in a child's attainment, wellbeing, and wider life chances as well as reducing their exposure to harms like crime or violence (see p7 footnotes as linked above).

**The statistics tell us that children who attend school regularly are more likely to:**

- Build a firm and secure knowledge and understanding across all curriculum subjects.
- Ensure they consistently meet and build upon expectations for their age or developmental stage.
- Develop good habits and important life skills.
- Maintain friendships.
- Gain better qualifications.
- Have access to a wider range of opportunities when they leave school.

This academy understands that improving attendance is everyone's business; that barriers to accessing education are wide and complex, both within and beyond the school gates; and that they are often specific to individual pupils and families.

Some pupils find it harder than others to attend school so at all stages of improving attendance, we are committed to working with pupils and parents to remove any barriers by building strong and trusting relationships and working together to put the right support in place. This policy seeks to explain how, and it has due regard for relevant legislation, and statutory and non-statutory guidance including, but not limited to:

- The [Education Act 1996](#)
- The [Education Act 2002](#)
- The [Equality Act 2010](#) and the [Human Rights Act 1998](#) (HRA) which sets out the fundamental right and freedoms that everyone is entitled to, and the [UN Convention on the rights of the child](#)
- The [Education \(Pupil Registration\) \(England\) Regulations 2006 \(As amended\)](#)
- Statutory guidance on [School behaviour and attendance: parental responsibility measures](#)
- Statutory guidance [Keeping children safe in education](#)
- Non-statutory guidance [Behaviour in schools: advice for Head teachers and school staff](#)
- Non-statutory guidance [Working together to improve school attendance](#)
- Non-statutory guidance [Supporting pupils with medical conditions at school](#)

This Policy and procedures should be read alongside other school Policies and procedures as follows:

- Child Protection Policy and associated Policies and procedures
- Behaviour Policy and procedures

- Supporting Pupils with Medical Conditions Policy and procedures
- Single Equality Scheme/Objectives
- Special Educational Needs Policy/Information Report
- Admissions Arrangements
- First Day Calling procedures
- Missing Child procedures (whilst in the care of the academy)
- Complaints procedure
- Code of Conduct for Staff and other Adults

### **3. AIMS**

By writing and implementing this policy and the procedures that support it, we aim to:

- Ensure the safeguarding, child protection and welfare of all pupils.
- Improve pupils' achievement by ensuring high levels of attendance and punctuality.
- Achieve an attendance for all pupils that is in line with the national average, apart from those with chronic health issues.
- Create an ethos in which good attendance and punctuality are recognised as the norm and seen to be valued by the academy.
- Raise awareness among parents, carers, and pupils of the importance of uninterrupted attendance and punctuality at every stage of a child's education.
- Ensure that our policy applies to all young people so that we promote good habits at an early age and in an ongoing way
- Work in partnership with pupils, parents, staff, and the Access & Inclusion Team and inclusion officers so that all pupils realise their potential, unhindered by unnecessary absence.
- Promote a positive and welcoming atmosphere in which pupils feel safe, secure, and valued, and encourage in pupils a sense of their own responsibility.
- Establish a pattern of monitoring attendance and ensure consistency in recognising achievement and dealing with difficulties.
- Recognise the key role of all staff, but especially class teachers, in promoting good attendance.
- Provide effective strategies for early intervention to ensure pupils are not deprived of educational opportunities through non-attendance or lateness.

### **4. COMMUNICATION AND REVIEW**

Communicating the academy policy and procedures to all members of the community is an important way of building and maintaining trust and our academy's culture. It helps make expectations transparent to all pupils, parents, and staff, and provides reassurance that expectations on attendance, and responses to issues are consistent, fair, proportionate, and predictable aimed at removing any barriers.

We will provide a copy of the Attendance Policy and procedures to a family when their child becomes a pupil at our academy, and we will remind parents about it annually at the beginning of the school year and whenever it is updated. We also publish our current Attendance Policy on our website.

As the barriers to attendance can evolve quickly, we will review and update our Attendance Policy and procedures as necessary, and we will seek the views of pupils and parents when we make significant changes.

## PROCEDURES

### 1. ROLES AND RESPONSIBILITIES

Successfully treating the root causes of absence and removing barriers to attendance, at home, in school or more broadly requires schools and local partners to work collaboratively with, not against families. This means that we all need to work together to:

#### EXPECT

Aspire to high standards of attendance from all pupils and parents and build a culture where all can, and want to, be in school and ready to learn by prioritising attendance improvement across the school.

#### MONITOR

Rigorously use attendance data to identify patterns of absence and intervene early to prevent them from becoming entrenched.

#### LISTEN AND UNDERSTAND

When a pattern is spotted, discuss with pupils and parents to listen to understand barriers to attendance and agree how all partners can work together to resolve them.

#### FACILITATE SUPPORT

Remove barriers in school and help pupils and parents to access the support they need to overcome the barriers outside of school. This might include an early help or whole family plan where absence is a symptom of wider issues.

#### FORMALISE SUPPORT

Where absence persists and voluntary support is not working or not being engaged with, partners should work together to explain the consequences clearly and ensure support is also in place to enable families to respond. Depending on the circumstances this may include formalising support through a parenting contract or education supervision order.

#### ENFORCE

Where all other avenues have been exhausted and support is not working or not being engaged with, enforce attendance through statutory intervention or prosecution to protect the pupil's right to an education.

An effective whole academy culture of high attendance is underpinned by clear expectations, procedures, and responsibilities. To ensure all leaders, staff, volunteers, pupils, parents, and carers understand these expectations, we have developed this policy and procedures.

## **1.1 Governors**

Our Governors are responsible for:

- Recognising the importance of school attendance and promoting it across our academy's ethos, policies, and procedures ensuring that they also help us meet our Equality Objectives and do not discriminate.
- Ensuring academy leaders fulfil expectations and statutory duties.
- Evaluating our effectiveness on attendance by regularly reviewing attendance data, discussing, and challenging trends, and helping academy leaders focus improvement efforts on the individual pupils or cohorts who need it most.
- Ensuring academy staff receive adequate training on attendance.
- Sharing effective practice on attendance management and improvement across schools.
- Nominating a Governor responsible for the monitoring of attendance (see Policy front page).
- Dealing with representation by parents or carers if their application for an authorised absence is refused and handling complaints regarding this Policy as outlined in our Complaints procedure which is available on our website.

## **1.2 Principal**

Our Principal is responsible for:

- Ensuring that effective systems are in place to accurately reflect individual pupil, group, and whole academy attendance and punctuality patterns.
- Providing Governors with information to enable them to evaluate the success of this policy and practice.
- The day-to-day implementation and management of the academy Attendance Policy and procedures.
- Having effective systems and procedures for encouraging regular academy attendance and investigating the underlying causes of poor attendance.
- Ensuring that all staff, including teachers, support staff and volunteers, understand their responsibilities for following the Attendance Policy, modelling good attendance behaviour, and ensuring pupils follow the Policy as well and that it is implemented fairly and consistently.
- Making parents and carers aware of the academy Attendance Policy and procedures by making them available on the academy website, on request from the academy office, or through an attendance leaflet for parents.

## **1.3 Vice Principal responsible for attendance:**

Our Vice Principal responsible for attendance is responsible for:



- Monitoring individual pupil, group and whole academy attendance and punctuality and ensuring useful data is reported to the Principal half termly.
- Contact and work with parents or carers regarding concerns about their child's attendance.
- Arranging meetings with parents or carers to discuss support and set targets for those experiencing attendance difficulties.
- Supporting admin staff in offering initial challenge and support when pupils are late or absent and working with key partners if attendance and/or punctuality becomes an issue.
- Monitoring attendance data and ensuring the Principal receives this information every half term.
- Providing attendance "watch" lists to academy administrators for daily monitoring.
- Coordinating daily punctuality checks with late pupils.
- Processing all legal documentation regarding attendance monitoring including penalty notices to the LA.

#### **1.4 Staff taking registration**

Teachers and other staff who take the register in the morning or afternoon are required to:

- Provide an accurate record of the attendance of each pupil in their class. On each occasion they must record whether every pupil is present.
- Respond promptly to any issue raised in the weekly analysis of registers by admin staff.
- Arrange for appropriate work and resources to be sent home to pupils who have missed lessons and who are expected to be absent for an extended period of time.
- Record the reasons for absence given to them on the appropriate record.
- Raise any attendance or punctuality concerns (in line with the escalation of intervention described in Flowcharts 1, 2 and 3 at the end of this document) to the Vice Principal with responsibility for monitoring attendance and our Attendance Officer.

#### **1.5 Administrative staff**

Our administrative staff are responsible for:

- Recording pupils arriving late or leaving early on a daily basis.
- Preparing, managing, and coordinating use of the SIMS attendance trackers and reports

- Monitoring and tracking attendance patterns for all pupils and preparing relevant attendance reports when necessary, using attendance register coding, which may include statutory reporting to the DfE in consultation with the Vice Principal.
- Contacting any parent who has not told us why their child is absent on the first day of their absence.
- Using the Short Messaging Service (SMS) system to request the reason for an absence from parents.
- Ensuring that a satisfactory reason for every absence has been established for each pupil by the end of each week.
- Making a judgment together with the Vice Principal about whether an absence is authorised or unauthorised.

## **1.6 Local Authority Access and Inclusion Officer**

Our LA provides us with an Access and Inclusion Officer, whose job it is to:

- Enforce the law regarding school attendance.
- Support our whole academy response to attendance through regular meetings, monitoring of individual pupil's attendance, and support with specific attendance, access, or inclusion issues as they arise.

## **2. ATTENDANCE EXPECTATIONS**

### **2.1 What to expect from the academy**

This academy will:

- Develop and maintain a whole academy culture that promotes the benefits of high attendance, attainment and wider wellbeing.
- Have a clear academy Attendance Policy which all leaders, staff, pupils, and parents understand.
- Accurately complete admission and attendance registers to include relevant detail of any absences or lateness and have effective day to day processes in place to follow-up absence.
- Regularly analyse attendance and absence data to identify pupils or groups of pupils that need support with their attendance and put effective strategies in place.
- Build strong relationships with families, listen to and understand barriers to attendance and work with families to remove them. In doing so, we will take into consideration the sensitivity of some of the reasons for absence and understand the importance of academy as a place of safety and support.
- Build strong relationships with foster carers, Social Workers and the Local Authority Virtual Head in relation to looked-after children.

- Challenge parents' views where they have misconceptions about what 'good' attendance looks like.
- Ensure that where a pupil or family needs support with attendance, the best placed person in the academy works with and supports the family and wherever possible, the person remains consistent.
- Support pupils and parents by working together to address any in-school barriers to attendance e.g. bullying or harassment. For more information on this refer to the Academy Behaviour Policy and procedures.
- Work with parents of pupils with medical conditions or special education needs and disabilities to ensure that the barriers to attendance these pupils face are minimised, providing additional support where necessary, to help them access their full-time education.
- Share information and work collaboratively with other schools in our area, our local authority, and other partners when absence is at risk of becoming persistent or severe. This includes referring to the Local Authority's Access & Inclusion Officer, any pupil whose attendance causes concern and where parents or carers have not responded to academy initiatives to improve. These actions will be regularly discussed and reviewed together with pupils and families.
- Report attendance statistics to the DfE where required.

## 2.2 What academy expects from parents and carers

Parental responsibilities for attendance include:

- Making sure their child of compulsory school age receives efficient full time education that is suitable to the child's age, ability, and aptitude and to any special educational needs the child may have (under Section 7 of the Education Act 1996). This can be by regular attendance at academy or by education otherwise (including the parent choosing to educate their child at home).
- Ensuring their child attends academy every day once enrolled unless there is a genuine reason for absence.
- Ensuring their child is not late for academy.
- Contacting academy by telephone, in person, by text, email or written note **before 8.30am on the first day of absence** and each day thereafter if the absence is ongoing.
- Providing us with accurate and up to date contact details (including a minimum of 3 emergency contacts) and updating us as soon as possible if those details change.
- Trying to make health, doctor, dentist, hospital etc. appointments outside of academy hours where possible or at the very beginning or end of the academy day so that their child can attend as much of the academy day as possible to minimise the amount of learning missed. Pupils should be absent from academy only for as long as it takes to attend their appointment and they should not be absent for entire whole or half days unnecessarily.

- Telling a member of academy staff about something that may affect their child's academy attendance.
- Avoiding taking their child out of the academy for non-urgent matters.

### **2.3 What academy expects from pupils**

This academy expects that all our pupils will:

- Attend academy every day and strive for 100% academy attendance. Every day counts!
- Arrive on time and be appropriately prepared for the day see our Behaviour Policy for more information.
- Where age and stage appropriate, promptly tell their teacher, tutor or another suitable member of staff, about any problems that may affect their academy attendance.

## **3. REGISTRATION PROCEDURE\_S**

Pupils are registered every morning and afternoon. Registers will be taken punctually each day at 8.30am and at 12.40/1.10pm depending on which side of tutor the year group registers.

The register closes at 9.15am and 1.45pm.

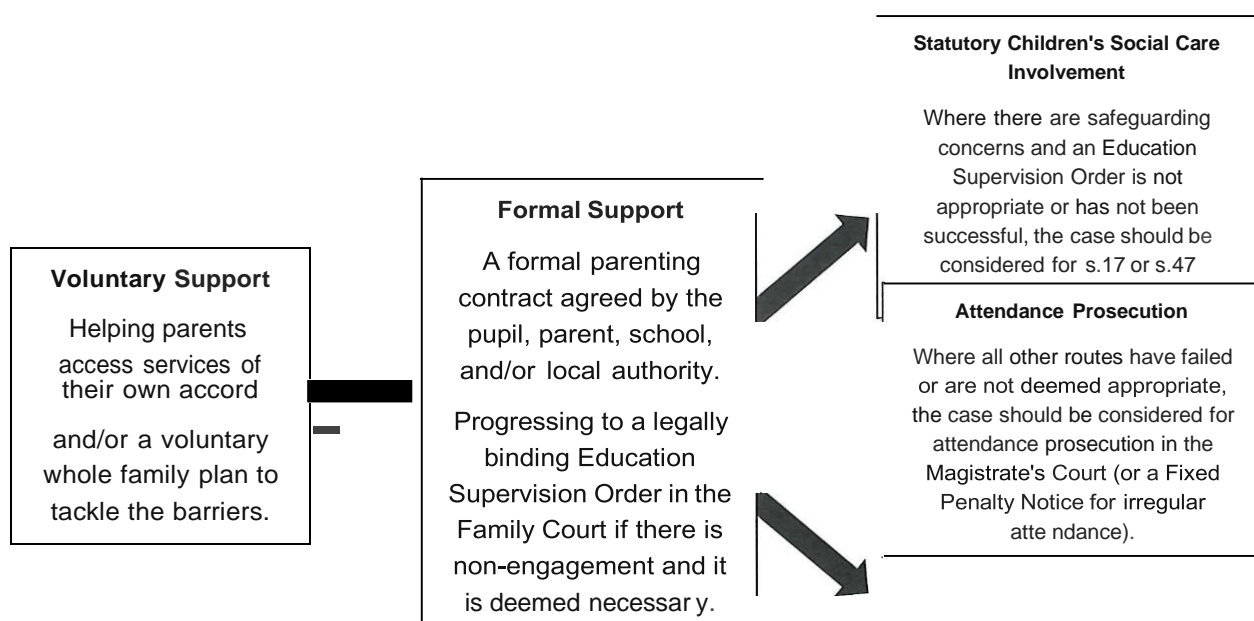
Pupils will be marked absent or late by teachers using our attendance system. Admin staff will record whether an absence is authorised or unauthorised (see Table 1 at the end of this document for current academy registration codes).

Registers are legal records and we will preserve every entry in the attendance or admission register for 3 years from the date of entry. It will only ever be amended where the reason for absence cannot be established at the time it is taken and it becomes necessary to correct the entry. Where amendments are made, we will ensure the register shows the original entry, the amended entry, the reason for the amendment, the date on which the amendment was made, and the name and title of the person who made the amendment.

## **4. ABSENCE PROCEDURES AND INTERVENTION**

Absence is often a symptom of wider issues a family is facing, and we are committed to working with our local partners to understand the barriers to attendance and provide the right support.

Where that is not successful, or is not engaged with, the law protects pupils' right to an education and provides a range of legal interventions to formalise attendance improvement efforts, and where all other avenues have been exhausted, enforce it through prosecuting parents. Attendance legal intervention can only be used for pupils of compulsory school age and decisions will always be made on an individual case by case basis in 3 broad stages as follows.



If the academy register closes (for either morning or afternoon sessions) causing a pupil to be marked as absent when there is no authorised absence agreed for them (see Definitions on p1), we will take the following action:

1. Implement our first day calling procedure as outlined in appendix 4.
2. Follow our Escalation of Intervention Procedure (see Flowchart 3 at the end of this document) where a pattern of non-attendance is emerging.
3. Routinely send letters for information to all parents about their child's termly academy attendance and specially send a letter home when we have identified absences leading to attendance below 95%.
4. When termly attendance monitoring identifies persistent absentees (below 90%), we will send a letter home advising parents or carers that their child's attendance will be closely monitored during the following half term and if there is no improvement, they will be invited to an Attendance Panel Meeting with the Vice Principal to discuss any support needed.
5. Conduct the Attendance Panel Meeting and develop an appropriate action plan will be jointly agreed and may involve external partner agencies.
6. Conduct a review after 6 weeks, and if there has been no improvement in attendance, we will consult with our LA Access and Inclusion Officer to determine the next course of action. This may be an Early Help Assessment, a referral to another agency, or an agreement to formally refer the matter to our Access & Inclusion Officer for official involvement and the consideration of legal action.

We will keep a detailed chronology of all interventions and action taken to improve attendance.

## 5. ATTENDANCE MONITORING PROCEDURES

To properly monitor and manage attendance this academy has in place:

- A First Day Calling protocol.
- Follow up phone calls and other methods of communication like SMS, email, app notifications etc.
- Fortnightly attendance reports and individual attendance reports for analysis for patterns and trends.
- Close monitoring of our identified disadvantaged pupils' attendance for comparison with their non-pupil premium counterparts.
- A regular attendance section in the academy newsletter.
- Attendance letters issued at the end of every term.
- Pupil premium incentives

## **6. LATE PROCEDURES**

Lateness to academy can affect a child's wellbeing and their education by disrupting their routines and learning opportunities. It can also be disruptive for teaching staff and the rest of the class as latecomers arrive.

### **6.1 Late Arrivals**

If a pupil arrives after 8:30am they are late for school.

If academy has been secured for the day, late pupils should register through Inventory at the academy's reception.

If a parent or carer is present when a late pupil arrives, they will be asked to enter their child's details and reason for lateness on the academy entry system.

### **6.2 Persistent Lateness**

It is to be expected that *very occasionally* a pupil will be late for a genuine reason. We are concerned when late arrivals become often and/or regular (persistent), especially if the reasons given seem repetitive and avoidable.

We will monitor lateness regularly and, where necessary, will implement our Escalation of Intervention: Lateness process (see Flowchart 2 at the end of this document) at the Principal's discretion as follows:

- If a pupil is late once after their lateness has been identified as a concern, admin staff recording the late arrival will remind the parents or carers who are with their child of the importance of punctuality and support strategies available for tackling it. If a parent or carer is not present with the late pupil, the reminder should be given to them as soon as possible on the day of lateness.
- If lateness continues, the Attendance Officer with the responsibility for attendance will contact parents or carers informally for a discussion about avoiding persistent lateness.
- If lateness continues, the Vice Principal will write a formal letter to parents or carers about improving punctuality.

- If lateness persists then parents or carers will be invited to a formal meeting with the Principal and the link Governor for attendance to establish the reasons and agree an action plan to address the issue.
- If lateness persists action will be move to our Escalation of Intervention: Absence process (see Flowchart 3 at the end of this document) which may include a referral to the LA Access and Inclusion Officer for the most persistent cases.

## **7. MEDICAL OR DENTAL APPOINTMENTS**

Missing registration for a health-related, medical, dental, therapy, hospital etc. appointment is an authorised absence. Advanced notice to academy is required to get our authorisation for these absences . Parents or carers can tell us about these appointment in advance by telephone, email, letter, or verbally in person (although we may provide pen and paper and ask for the date, time, place, and reason for the appointment to be written down for us).

However, we encourage parents to make medical and dental appointments outside of academy hours where possible. Where this is not possible, the pupil should be out of academy for the minimum amount of time necessary.

## **8. CHILDREN MISSING EDUCATION AND ACADEMY ROLL PROCEDURES**

All children, regardless of their circumstances, are entitled to an efficient, full time education which is suitable to their age, ability, aptitude, and any special educational needs they may have.

Children missing education are children of compulsory academy age who are not registered pupils at a school and are not receiving suitable education otherwise than at a academy. Children missing education are at significant risk of underachieving, being victims of harm, exploitation, or radicalisation, and becoming NEET (not in education, employment, or training) later in life.

Effective information sharing between parents and carers, schools, local authorities, and other safeguarding children partners is critical to ensuring that all children of compulsory academy age are safe and receiving suitable education.

Our attendance monitoring procedures allow us to quickly identify pupils at risk of missing vital education so that we can take prompt action to address issues, lower a child's risks, and improve their outcomes.

### **8.1 Updating the School Roll**

We must notify our local authority when we are about to remove a pupil name from our School Admission Register under any of the 15 grounds listed in the [Children Missing in Education Regulations 2016 annex A](#).

We must also notify our local authority within 5 days of adding a pupil's name to our Admissions Register.

We must complete the 'Pupils Gains and Losses Information Sheet' and send it to the local authority at the end of each week if gains or losses occur in the academy.

If a pupil leaves our academy and their destination is not known to us then we must complete the CME1 form and forward it to our LA Child Missing Education (CME) officer as soon as possible (see section 8.2 below).

We must enter pupils on our Admission Register at the beginning of the first day on which we agreed, or were notified, that the pupil will attend our academy. If a pupil fails to attend on the agreed or notified date, we will undertake reasonable enquiries to establish the pupil's whereabouts and consider notifying our Local Authority about a potential child missing education at the earliest opportunity.

## **8.2 What happens when a school thinks a child is missing education**

This academy understands that we have a duty of care to ensure we have conducted 'reasonable enquires' to locate a child missing education before it is reported to the Local Authority CME officers.

Where a pupil leaves without advance notice or their destination is unknown, we will:

- Check possible whereabouts with staff.
- Contact parents using their last known telephone number, email address, app accounts or other reasonable route.
- Contact any other emergency contacts held for the pupil.
- Make a home visit to the last known address.
- Check with neighbours and any known friends.
- Contact any agencies known to be involved.
- If the pupil is statemented or has SEND check with SEND services.
- If the pupil or family is known to Social Services inform their named social worker.
- Ask the pupil's friends and their parents if they are aware of the pupil's whereabouts.
- Check any social media sites e.g. Facebook.

**If the pupil's whereabouts is still not known**, the academy will complete a CME1 referral and email it securely to [janice.ogilvie@cumbria.gov.uk](mailto:janice.ogilvie@cumbria.gov.uk) (Tel: 07866 649190). This will enable the LA to make further enquires, as appropriate, to try and locate the pupil.

The pupil should remain on our academy roll for **20 school days** and their absence should be recorded.

We will contact the CME officer to **agree the date** that the pupil should be removed from our academy roll before we actually remove the pupil from our roll. On this date, the CME officer will forward a CME2 form to us. We will ensure the pupil's attendance data is up to date on that day and remove them from our roll with the correct leaving date.

## **8.3 Admission of children from overseas**

These procedures apply to all schools where Cumbria County Council is the admitting authority.

This academy understands and will comply with the [Schools Admission Code](#) when dealing with an application for a child who is not a UK National. We cannot refuse a school place simply because of doubts about a child's immigration status, neither can we check the immigration or nationality status of foreign national children as a pre-



condition for admission. In addition we must not ask to see passports or other immigration information as a condition of admission. With the exception of children who are Irish nationals, we must not actively recruit foreign national children who are still resident overseas as pupils. For more information, see DfE guidance on [School applications for foreign national children and children resident outside England](#).

Any EEA or Swiss national who arrived in the UK by 31 December 2020 was eligible to apply to the EU Settlement Scheme by 30 June 2021, to continue to be able to live, work and study in the UK if their application was successful. The scheme is still open for joining family members and those who have 'reasonable grounds' for not applying by the 30 June 2021 deadline.

If they are not eligible to apply to the EU Settlement Scheme, EEA and Swiss national children entering the UK after the end of 2020 will be treated the same as other foreign nationals. This means they will not have the right to enter the country to access a state-funded school unless they fall within the categories of children who can enter the UK and attend a school (see following sections).

Those EEA and Swiss citizens already living in the UK have a right to continue to attend a state-funded or independent school in England. State-funded schools must not ask them to prove their right to live in the UK before offering them a place.

Children aged under 18 can enter the UK and attend a school:

- as a dependant of a foreign national parent who has settled status in the UK;
- as a dependant of their parent(s) who are in the UK on a Work visa or Student visa;
- as part of a family entering and residing in the UK under the immigration route for Hong Kong British National (Overseas) (BNO) and their dependents;
- as part of a family entering and residing in the UK under the Ukraine Sponsorship Scheme or Ukraine Family Scheme;
- as part of a family entering and residing in the UK under:

the Afghan Citizens' Resettlement Scheme;  
the Afghan Relocations and Assistance Policy;  
the Afghanistan Locally Employed Staff Ex-Gratia Scheme.

All these categories of children can study at a state-funded or independent school once in the UK. Dependant children who do not arrive in the UK at the same time as their parents would need to apply for a visa separately as a dependant child.

## **9. LEAVES OF ABSENCE DURING TERM TIME**

The law does not grant parents an automatic right to take their child out of academy during term time and parents or carers must apply to academy for a leave of absence.

The Department for Education allows a Head teacher the discretion to consider authorising a leave of absence in term time only in 'exceptional circumstances'. They do not clearly define this for schools, but we are required to consider each application individually taking account of the specific facts and circumstances, and relevant background context behind the request.

Parents and carers must complete a 'Leave of Absence' form outlining in writing the exceptional circumstances for the request. A paper copy of the form can be obtained

from the academy's reception. The form must be returned to academy for a decision at least 2 weeks before the first day of leave requested (except for a bereavement or other serious family emergency). The Principal may invite you to attend a meeting to discuss your request.

We define exceptional circumstances as an event or problem which a parent or carer cannot control or did not expect.

**No holidays taken during term time will be authorised unless an exceptional circumstance *also* applies.**

Valid reasons for applying exceptional circumstances and allowing an authorised absence *may* include:

- Being too unwell or infectious to be in academy, medical or dental appointments, or an absence from academy recommended by a health professional as part of a parent or child's rehabilitation from physical or mental ill-health or injury.
- The academy site, or part of it is closed due to an unavoidable cause when it should be open.
- Transport provided by the academy or a local authority is not available and the pupil's home is not within safe walking distance (2 miles measured by the nearest available safe route for a child aged 7 and under and 3 miles for children aged 8 and over).
- A local or national emergency has resulted in widespread disruption to travel or daily activities which has prevented the pupil from attending academy.
- Service personnel close to the family returning from a tour of duty abroad where it is evidenced the individual will not be able to take leave in the near future that coincides with academy holidays.
- Religious observance - where the day is exclusively set apart for religious observance by the religious body to which the pupil's parents belong. If necessary, the academy will seek advice from the parents' religious body to confirm whether the day is set apart.
- Traveller pupils travelling for occupational purposes - this covers Roma, English and Welsh Gypsies, Irish and Scottish Travellers, Showmen (fairground people) and Circus people, Bargees (occupational boat dwellers) and New Travellers. Absence may be authorised only when a Traveller family is known to be travelling for occupational purposes and has agreed this with the academy, but it is not known whether the pupil is attending educational provision.
- Bereavement or unexpected and serious personal or family problems.
- To attend the wedding of a person close to the family - up to 1 day.

Evidence would be required in each case to support any application for leave and that the circumstances are exceptional.

When a request is not authorised, parents have the right of representation to the academy Governors and should write to the link Governor for attendance about the

decision for the attention of (see Policy front page) at the academy address or by email to [governors.wla@westlakesmat.org.uk](mailto:governors.wla@westlakesmat.org.uk)

If a request meets the exceptional circumstances criteria but falls within the following times, the Principal must be convinced that absence from academy is the only option:

- The first half term of any academic year (applies to all pupils);
- Any designated teacher assessment period (decided by academy and notified in advance);
- Mock examination periods not eligible for study leave.
- Any national examination periods

If a leave of absence is granted, it is for the Principal to determine the length of time the pupil can be away from academy, and they may not authorise the whole period requested. If a pupil does not return to academy on the day after their authorised leave of absence ends, their attendance will be marked as an unauthorised absence.

All unauthorised absences, including holidays that have not been sanctioned by the Principal, are cumulative (they are added together with all past periods of absence at this academy). Parents who fail to ensure regular attendance of their children at academy can be issued with a Fixed Penalty Notice under Section 444 of the Education Act 1996. The amount is £60 (per parent per child) if paid within 21 days and £120 (per parent per child) if paid between 21 and 28 days. Failure to pay a Penalty Notice will result in prosecution, except in limited circumstances.

## **10. INCENTIVES AND REWARDS**

Pupils will be made aware of the importance of maintaining their attendance at the highest possible level and we will positively encourage and celebrate good and improving academy attendance as follows:

- Every day, pupils are celebrated and build up rewards in their own classes for being in academy and on time.
- Staff and pupils talk about the benefits of academy attendance and punctuality, and we share class attendance percentages weekly with tutor groups, celebrating the range of achievements such as 100% attendance, most improved, or acknowledging pupils who are too unwell to maintain good attendance but who are fully engaged with efforts by staff and their classmates to be as involved in academy life as they can be. Tutor groups who have had best attendance for a term or have met a particular challenge receive a small tutor reward.
- Every half term we reward all pupils who have achieved 100% attendance. We also work inclusively with pupils who need support at academy with their medical conditions to ensure a safe learning environment that helps them to manage their health well and stay in academy and that helps them feel involved and up to date when they are not able to attend. These pupils may meet other criteria personal to their exceptional circumstances than achieving 100% attendance to be included in these attendance rewards.
- When we work with pupils who are unlikely to achieve 100% attendance but not for health or medical reasons, their attendance Action Plan will describe any incentives or rewards in place for their attendance achievements to build up to participating in the whole academy scheme.

- We publish information about the importance of good academy attendance and how we celebrate it on the academy website and in regular newsletters




**Table 1: DfE Academic Code**

<b>Code</b>	<b>Definition</b>	<b>Scenario</b>
<b>/</b>	Present (am)	Pupil is present at morning registration
<b>\</b>	Present (pm)	Pupil is present at afternoon registration
<b>L</b>	Late arrival	Pupil arrives late before register has closed
<b>B</b>	Off-site educational activity	Pupil is at a supervised off-site educational activity approved by school
<b>D</b>	Dual registered	Pupil is attending a session at another setting where they are also registered
<b>J</b>	Interview	Pupil has an interview with a prospective employer/educational establishment
<b>p</b>	Sporting activity	Pupil is participating in a supervised sporting activity approved by school
<b>V</b>	Educational trip or visit	Pupil is on an educational visit/trip organised, or approved, by school
<b>W</b>	Work experience	Pupil is on a work experience placement
<b>Authorised absence</b>		
<b>C</b>	Leave of absence granted by the school	Pupil has been granted a leave of absence due to exceptional circumstances
<b>E</b>	Excluded	Pupil has been excluded but no alternative provision has been made
<b>H</b>	Authorised holiday	Pupil has been allowed to go on holiday due to exceptional circumstances
<b>I</b>	Illness	School has been notified that a pupil will be absent due to illness
<b>M</b>	Medical/dental appointment	Pupil is at a medical or dental appointment
<b>R</b>	Religious observance	Pupil is taking part in a day of religious observance
<b>S</b>	Study leave	Year 11 pupil is on study leave during their public examinations
<b>T</b>	Gypsy, Roma, and Traveller absence	Pupil from a Traveller community is travelling, as agreed with school
<b>Unauthorised absence</b>		
<b>G</b>	Unauthorised holiday	Pupil is on a holiday that was not approved by school or in excess of the period authorised by the school
<b>N</b>	Reason not provided	Pupil is absent for an unknown reason (this code should be amended when the reason emerges, or replaced with code O if no reason for absence has been provided after a reasonable amount of time)
<b>O</b>	Unauthorised absence	School is not satisfied with reason for pupil's absence
<b>U</b>	Arrival after registration	Pupil arrived at school after the register closed

X	Not required to be in school	Pupil of non-compulsory school age is not required to attend
Y	Unable to attend due to exceptional circumstances	School site is closed, there is disruption to travel as a result of a local/national emergency, or pupil is in custody
Z	Pupil not on admission register	Register set up but pupil has not yet joined the school
#	Planned school closure	Whole or partial school closure due to half-term/bank holiday/INSET day/use as a polling station

## Appendix 1 - Flowchart 1: Attendance Escalation of Intervention - ABSENCES

Attendance is monitored termly and in some cases half termly. Issues with attendance can arise at any time so action on concerns can take place at any time in the school year but may fall in line with monitoring.




% Attendance	Level of Intervention	Responsibility
<b>100%</b>  <b>Lower Green</b> <b>96 - 99.9%</b>	<b>No attendance concerns.</b> <ul style="list-style-type: none"> <li>Analyse the end of term monitoring.</li> <li>Attendance Letters to be sent home termly.</li> </ul>	Tutor Head of Year Attendance Officer Rewards team
<b>Upper 94</b> <b>95.9%</b>  <b>Lower</b>  <b>90-93.9%</b>	<b>Attendance concerns.</b> <ul style="list-style-type: none"> <li>First day response to be actioned.</li> <li>Speak to the individual in the academy</li> <li>Rewards to be given as per the current academy strategy.</li> <li>Analyse the end of term monitoring.</li> <li>Attendance Letters to be sent home termly about the impact of poor attendance (Upper or Lower Amber as appropriate) and part of WLA flowchart as outlined in flowchart 3</li> <li>Parents to be invited to come to the academy voluntarily to learn about Early Help or other support which might improve attendance.</li> </ul>	Head of Year Attendance Officer Rewards team Attendance admin
<b>Below 90 %</b> 	<b>Significant attendance concerns.</b> <ul style="list-style-type: none"> <li>Analyse the end of term monitoring.</li> <li>Attendance Letters to be sent home with a warning that further monitoring will take place over the next half term.</li> </ul> <p>At the end of the half term monitoring period:</p> <ul style="list-style-type: none"> <li>If there is improvement, communicate and celebrate appropriately and continue monitoring.</li> <li>If there is no improvement, convene an Attendance Panel Meeting (with a member of the ALG) to enable the school and parents to agree and write down a parent/pupil/school contract and action plan to improve a child's attendance e.g. TAF, Early Help/ Plan of Support. Plan to monitor for a further half term and agree a review date with parents.</li> </ul> <p>At the end of the further half term monitoring period:</p> <ul style="list-style-type: none"> <li>Invite parents to review the action plan (this meeting will be held, and decisions made in a parents' absence if they fail to attend).</li> </ul>	Vice Principal - welfare Attendance Officer Head of Year  Access and Inclusion lead at the LA

	<ul style="list-style-type: none"><li>• If there is improvement, communicate and celebrate appropriately and continue monitoring.</li><li>• If there is no improvement then escalate by referring the pupil to LA Access and Inclusion Officer with evidence- this may lead to prosecution</li></ul>	
--	--	--



## Appendix 2 - Flowchart 2: Attendance Escalation of Intervention - LATENESS

Lateness is monitored on a weekly basis and sometimes more often, and the following action triggers are in place.

% Attendance	Level of Intervention	Responsibility
<b>No lateness</b> 	<b>No lateness concerns.</b> <ul style="list-style-type: none"> <li>Analyse the end of term monitoring.</li> <li>Celebrate punctuality.</li> </ul>	Tutor Head of Year Rewards team
<b>1 or 2 late arrivals in a week</b> 	<b>Lateness concerns.</b> <p>Lateness is to be challenged by the member of staff admitting the late child into the academy by speaking to the parent where possible and asking them why their child is late.</p> <ul style="list-style-type: none"> <li>Offer advice or support to parents if necessary.</li> <li>Record it in the school's late system.</li> <li>Send a lateness warning letter to parents outlining concerns and consequences if punctuality does not improve.</li> </ul>	Reception team Attendance officer Attendance admin
<b>3 or 4 late arrivals in a week</b> 	<b>Significant lateness concerns.</b> <ul style="list-style-type: none"> <li>Regularly monitor the need to issue lateness letters.</li> <li>Issue written warnings (lateness letters) about concerns at the Principal 's discretion</li> </ul> <p>At the end of monitoring:</p> <ul style="list-style-type: none"> <li>If there is improvement in punctuality, continue monitoring.</li> <li>If there is no improvement in punctuality convene a Lateness Panel Meeting (with the Vice Principal - welfare and the Attendance Officer) to enable the school and parents to agree and write down a parent/pupil/school contract and action plan to improve a child's punctuality.</li> <li>If lateness continues, escalate the lateness to consideration as unauthorised absence and move over to the attendance escalation procedure.</li> </ul>	Attendance Officer Head of Year Vice Principal - Welfare

Appendix 3 - Flowchart 3 - procedures for attendance tracking, monitoring and actions with letters

# | Pupil Attendance falls below 95% |

| No |

B

## Letter 1

Sent to parents/carers of pupils whose attendance is causing concerns (below 95%) with no known mitigating circumstances (eg. Bereavement, family holiday)

## Request Medical Evidence

From parents, medical practitioner, GP, Consultant (confer with school nurse as necessary)  
(Write 'Health Care Plan' if appropriate)

Improved in 2 weeks following?

| Does evidence provide explanation? |

| Yes |

G

| No |

## Letter 2

Return to monitoring as normal

Sent after 2 weeks if no improvement and no satisfactory explanation has been received to explain the absence.

Letter 2 includes request to meet with Attendance Officer. A six week, 'Action Plan' to be drawn up at this meeting.

(The need for a TAF assessment may be identified at this stage and/or referral to external agency for support)

Return to monitoring as normal

| Improving at mid-point review (3 weeks?) |

| Yes |

G

Continue weekly monitoring

Organise urgent meeting with parents/TAF assessment to be completed and EH opened

| Improved after full 6 week review? |

| Yes |

| No |

Praise/thanks letter to parent/s  
Return to monitoring as normal

EH assessment done (If not already completed)  
Consider any/all of the following:  
1. ALG Meeting with parent/s  
2. 2 week 'Rapid- Improvement Plan'  
3. Immediate referral to county Inclusion Officer for support and/or prosecution.

## Appendix 4 - Missing child procedures

### **First-Day Calling Procedure**

***(School's safeguarding response to children missing education)***

1. Registers saved.
2. Late children checked against registers.
3. Absence calls listened to/attendance emails checked.
4. First day text sent to first name on contact list within an hour of school start time asking for response.
5. If no reply send second text and email to first contact on list stating that the child is absent and the school are unaware of their whereabouts as no response.
6. Alert DSL and Head of Year that this child is absent and no response has been received.
7. Home visit made if possible/appropriate by school or other agency involved.
8. If no response by the end of the day, ring down contact list until reply is received stating that this child has not been in school all day and this will be recorded as an unauthorised absence if no response from parent is received.
9. If child does not present in school on second day, there has been no contact received from any of the contacts and the child's whereabouts are unknown, contact Police and LA Children Missing from Education Officer. This should be done using the **101** number.

## Appendix 5 - **Toolkit for schools: communicating with families to support attendance**

**This toolkit provides examples to help you communicate with parents and carers about school attendance.**

**[Toolkit for schools: communicating with families to support attendance - GOV.UK \(www.gov.uk\)](https://www.gov.uk/government/publications/toolkit-for-schools-communicating-with-families-to-support-attendance)**

## Appendix 6 – Example attendance letters/emails to parents and guardians

These examples were developed in collaboration with Olive Academies, Unity Learning Partnership and Cabott Learning Federation.

General messages about the importance of attendance

Dear Parent/Carer of {Student Name}

We need your help, please.

{Student Name} has been absent for {#} days of school, which is equal to {#} lessons missed so far this school year.

We know that sometimes our students cannot come to school because they are really unwell - and that's the right thing to do for them and other students. Medical advice is clear however that children with mild illness will often be well enough to attend - for example if they have a cough, or cold, without a temperature. The NHS guidance [\*Is my child too ill for school?\*](https://www.nhs.uk/conditions/when-to-call-the-doctor/) - NHS ([www.nhs.uk](https://www.nhs.uk)) is designed to support parents in their decision making about mild illness.

We also know that students fall behind their friends and classmates when they miss school. At \_\_\_\_\_ school we want the amount of missed education to be reduced as much as possible. We believe that our community is stronger together, with all of our students in school, on time, every day. We are building life skills, life-long friendships and preparing your child for future success.

We also know that you can have a significant effect on {Student Name} absences this academic year and we would really appreciate your help and support ensuring that {Student Name} comes to school every day so that they can get the best possible outcomes. We want to work with you to achieve this – please call or come in and meet {Student Name}'s class teacher or tutor if there is anything we can do to support you or your child. We appreciate that every family's situation is unique.

We will be in touch again to request a meeting with you if we have ongoing concerns about your child's attendance.

Kind regards